



Annual **COMMUNITY REPORT**

2024

Quality Water, Quality Services.



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MESSAGE from Our CEO



“One of our most important values is being – Customer & Community Focused, – and it is at the heart of connecting with our customers and building their trust.”

Clayton County Water Authority (CCWA) is proud to be a pillar in our community, playing a critical role in public health. We are grateful for the continued support of our Board of Directors, city and county officials, and our Executive team. Even in challenging times, we remain an award-winning utility, and I am proud to be part of such a remarkable team and family.

From those on the front lines serving our customers directly to the teams behind the scenes working tirelessly to maintain and enhance our infrastructure - their dedication, hard work, and passion for our mission drives the success of our organization.

The past year has brought its share of challenges, but we have faced them together, head-on. Our commitment to providing reliable, high-quality water services has allowed us to continuously innovate and improve, ensuring that we meet the evolving needs of our community.

We are dedicated to supporting small and minority-owned businesses through our Small Local Business Enterprise program and assisting customers in need with our “Care, Connect, and Conserve” affordability programs. Throughout it all, we stay professional while keeping our core values in mind: being industry leaders, embracing innovation, and staying focused on our customers and community.

One of our most important values is being “Customer & Community Focused,” and it is at the heart of connecting with our customers and building their trust. We are especially proud of our CCWA Ambassadors, who engage with the community year-round through facility tours, school programs, and signature events. As highlighted in this report, 2024 was another record-breaking year, with over 150 Ambassadors reaching more than 40,000 people between our Newman Wetlands Center and participating in more than 100 events.

The financial stability of any company is enhanced by employees who truly care because they are cared for. We are investing in the technology needed to maintain and replace our most critical infrastructure. We will undergo several major projects at significant cost.

As we look forward to the year ahead, I am excited about our opportunities to grow. I am confident that our collective passion and commitment will drive us to even greater achievements. For the year 2025, our team will strengthen collaboration by bringing the spirit of gratitude, attitude and accountability into everything we do, united in our mission to overcome challenges, achieve success, and support one another every step of the way.

H. BERNARD FRANKS
CEO, CLAYTON COUNTY WATER AUTHORITY

Who WE ARE

The Clayton County Water Authority (CCWA) provides essential water, sewer, and stormwater services to nearly 300,000 residents across Clayton County and its six cities: Morrow, Forest Park, Riverdale, Jonesboro, Lovejoy, and Lake City. Founded in 1955, CCWA was built on a strong foundation laid by visionary staff and board members who were committed to overcoming challenges by finding innovative solutions. This spirit of innovation continues to drive the Authority today.

With a dedicated workforce of approximately 400 water professionals across 12 departments, CCWA operates daily to deliver quality services to our community. Our Board of Directors, made up of seven members appointed by the Clayton County Board of Commissioners, serves on a part-time basis for five-year terms, with the possibility of reappointment.

CCWA operates five raw water reservoirs, providing the capacity to produce up to 42 million gallons of potable water daily. We also treat up to 39.4 million gallons of wastewater each day. Despite limited surface and groundwater supplies, CCWA has developed a sustainable water supply using constructed treatment wetlands that recycle treated wastewater. This innovative process allows the Authority to return more than 14 million gallons of reuse water to the system every day. Additionally, in 2021, CCWA enhanced its environmental impact by reintroducing treated flows to the Flint River via the new W.B. Casey Water Resource Recovery Facility Polishing Plant, improving the river's health and benefiting neighboring communities downstream.

CCWA's commitment to fiscal responsibility is reflected in its management of two enterprise funds, which operate like a typical business and receive no tax dollars. The Water and Sewer Fund has an annual budget of \$134.1 million and is responsible for maintaining \$622.3 million in infrastructure, including 1,500 miles of water distribution pipes and 1,400 miles of sewer conveyance pipes. CCWA is committed to replacing and rehabilitating critical underground infrastructure as needed. The Stormwater Fund, with an annual budget of \$10.8 million and \$67.9 million in infrastructure assets, oversees the maintenance of 500 miles of stormwater pipes. CCWA has successfully managed its finances, with no outstanding revenue bonds following the maturity of its 2012 series bonds in May 2023.

Clayton County Water Authority's focus on innovation, sustainability, and fiscal stewardship ensures the continued delivery of reliable services to its community. By prioritizing infrastructure maintenance, environmental responsibility, and efficient resource management, CCWA remains a leader in water service provision, building a secure and sustainable future for Clayton County and its residents.



MISSION

Providing quality water and quality services to our community.



VISION

Utilizing Innovation to Provide Industry-Leading Service for Our Community



CORE VALUES

Customer and Community Focused Excellence, Integrity, Great Place to Work

Clayton County Water Authority

Board of Directors for 2024



Dr. Cephus Jackson
Chair



Marie Barber
Vice Chair



P. Michael Thomas
Secretary / Treasurer



Dr. John Chafin
Board Member



Rodney Givens
Board Member



Robin Malone
Board Member



Emma Godbee
Board Member

Executive Leadership



H. Bernard Franks
Chief Executive Officer



Teresa Worley
Chief Administrative Officer



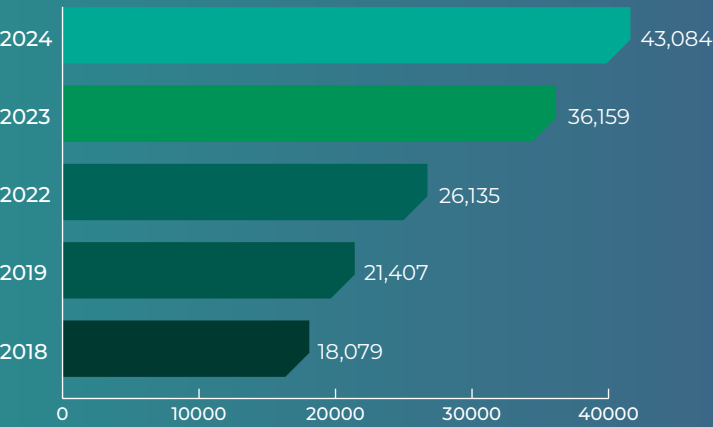
Keisha Thorpe
Chief Operations Officer

Community OUTREACH PROGRAMS

Clayton County Water Authority is committed to being customer and community focused. Our CCWA Ambassadors enjoy engaging with our community through outreach and public education. Thanks to the continued support from our community partners, our ambassadors were able to reach more than 43,000 members of our community in 2024.

For more information on our Community Outreach Initiatives, visit our website at www.ccwa.us/communityoutreach or email our Communications & Community Relations Team at CCWA_CommunityRelations@ccwa.us.

PROGRAM HIGHLIGHTS



NOTE: CCWA Temporarily halted all community outreach in 2020-2021 due to the COVID-19 Pandemic.

TAP on the Go

Clayton County Water Authority's (CCWA) Tap on the Go was created to build trust within our community. Since the team's inception in 2015, we have reached close to 100,000 community members through this initiative alone. Our Tap on the Go team is a critical outreach tool, exemplifying our core value of being customer and community focused. In addition to providing ice cold tap water at community events, the team educates customers about the water in their home, what goes on behind the scenes to produce reliable safe drinking water, and several of our other key messages. We hope to continue to expand our reach each year and look forward to remaining engaged with our community members. When you see our team out in the community, stop by and say hello!



Community OUTREACH PROGRAMS SIGNATURE Events

Signature Events help Clayton County Water Authority present our CCWA Ambassadors with the opportunity to provide education to our community and promote several of our key messages such as water conservation, water quality and sustainability, watershed protection & more. Find out more information about each of our signature events on our website at www.ccwa.us/signature-events.



Fix a Leak Week

Founded by the United States Environmental Protection Agency in 2009, National Fix a Leak week was created to bring awareness to how household leaks contribute to the trillions of gallons of water wasted annually in the U.S. CCWA celebrated National Fix a Leak Week by providing leak kits to customers and educating the community on household leaks at our Headquarters lobby and Home Depot.



Household Hazardous Waste Collection Day

Sponsored by CCWA's Stormwater Utility, Household Hazardous Waste Collection Day provides Clayton County residents with the opportunity to dispose of items that have detrimental effects on our environment if they enter our waterways. Items ranging from household paints and fire extinguishers to motor oil and transmission fluid are collected and properly disposed. Thanks to our community, we were able to collect over 64,000 pounds of waste at the 2024 Collection Day event.



National Drinking Water Week

The American Water Works Association founded National Drinking Water Week to celebrate water professionals and recognize the important role water plays in our daily lives. In May, CCWA kicked off our National Drinking Water Week celebration with our annual Open House event at the Terry R. Hicks Water Production Complex. Members of the community were invited to take a tour of our plant and see what goes on behind the tap to provide our quality tap water. Customers who visited our headquarters lobby throughout the week were able to converse with staff from our Water Quality Lab and enjoy ice cold water provided by our Tap on the Go Team.



Rivers Alive Stream Cleanup

The CCWA Stormwater Utility hosts an annual Rivers Alive Stream Cleanup in October where community volunteers can help clean trash and debris from a local waterway. This event is part of the statewide Rivers Alive volunteer cleanup event that targets all waterways in the state of Georgia, including streams, rivers, lakes, beaches, and wetlands. For the first time, CCWA hosted our cleanup event at Mundy's Mill High School. Thank you to our volunteers who were able to collect 1,640 pounds of trash from the local stream.



Wetlands & Watershed Festival

On the first Saturday of November, the Newman Wetlands Center hosts the Wetlands & Watershed Festival, an inclusive, family-friendly event designed to connect our community with Nature in a fun way. Sponsored by See Clayton County & Clayton County Water Authority, this year's festival featured several vendors including Arts Clayton, Clayton County Library System, Life Beyond Water, Bear Creek Nature Center & more! Activities included games and demonstrations, face painting, a story walk along the boardwalk trail, live animals and FREE family portraits. We also raffled off two kayaks to encourage the community to continue nature exploration outside of the festival.

CLAYTON COUNTY Public Schools

Clayton County Water Authority is proud to continue our partnership with Clayton County Public Schools through several initiatives throughout the year. We hope to continue community outreach in our local schools and community that inspires the future generation of water professionals.

Science Fair Recognitions

CCWA recognizes Clayton County Public Schools Students for outstanding water-related science fair projects. Students were recognized by the CCWA Board of Directors during its Board Meeting in May.

NOVICE AWARD RECIPIENTS:

“World Saving Systems: How can you make rainwater safe for humans?”

Jabari Daniel, Christian Moss, and Alexander Williams
Anderson Elementary School

JUNIOR AWARD RECIPIENTS:

“What products can we create to help those affected by disaster?”

Mekhi Cunningham and Oluwatimileyin Idowu
North Clayton Middle School

SENIOR AWARD RECIPIENTS:

“The Impact of Fertilizer on pH and Dissolved Oxygen”

Kyleigh Conley
Elite Scholars Academy

“Determining the Most Effective Ratio for Water Filtration”

Stephanie Ezenne
Jonesboro High School



Pictured left to right: **Front row:** Christian Moss, Alexander Williams, and Jabari Daniel; **Back row:** Stephanie Ezenne, Kyleigh Conley, Mekhi Cunningham, and Oluwatimileyin Idowu

Career Days & Guided School Programs

CCWA is a great local resource for teachers and students. Our staff has worked to provide resources and opportunities to expand students' knowledge both inside the classroom & beyond. We provide educational programs on topics such as conservation, environmental and watershed protection, the water cycle & more!

Our employees also share their knowledge and experience through facility tours and in-school presentations while speaking about environmental careers and other water-related issues. For more information on our student based public education efforts, visit our website at www.ccwa.us/schoolprograms.



Model Water Tower Competition

“From Today’s Youth Come Tomorrow’s Leaders – Let’s Lead Some to The Water Profession.”



The sixth annual Model Water Tower competition was held at our Shamrock Community Use Building. On March 14, 2024, we hosted 26 sixth graders from seven CCPS middle schools including Mundy’s Mill Middle School, Elite Scholars Academy, Eddie White Academy, MD Roberts Middle School, Adamson Middle School, Babb Middle School and Rex Mill Middle School.

Students were taken through several testing stations (materials, dimensions, hydraulics) and subject judging. Winners were determined based on scores from each of the criteria. Superlative awards in specific judging categories were also given. The first and second place winners also participated in a statewide Model Water Tower competition in April. CCWA is proud of the efforts made by all the competition’s participants.

THE WINNERS OF THE 2024 COMPETITION WERE:



1st Place:
Brandon Pittman Jr.
MD Roberts Middle School



2nd Place:
Vanessa Parga-Salas
Kimberly Zacahua
Adamson Middle School



3rd Place:
Priyah Tarver
Mekenzie Bell
MD Roberts Middle School



Best Engineering Design Award:
Liana Nguyen
Elite Scholars Academy



Structural Excellence Award:
Nerry Davis
Jonah Lowery
Rex Mill Middle School



Outstanding Presentation/ Judge’s Choice Award:
Taryn Fleming
Elite Scholars Academy

2024 AWARDS



GAWP Education Program of Excellence Award



GAWP Excellence in Community Engagement Award – Tap on the Go Team



GAWP Distribution Top Operator for District 3 – Heavy Equipment Operator Martin Green



Atlanta Business Chronicle's 2024 Healthiest Employers



2024 Water Environment Federation Safety Award



GAWP Customer Service Award – Customer Service Manager Catrina Tanner



GAWP Wastewater Top Operator for District 3 – Water Reclamation Plant Operator Crystal Dodson



GAWP Denise Skinner – Hurst Pretreatment Award – Environmental Compliance Manager Jennifer Brandon



GAWP Golden Hydrant Society Inductee Distribution Manager Don Conner



GAWP Distribution System Excellence Platinum Award (6 Years)



GAWP Collection System Excellence Platinum Award (10 Years)



GAWP Laboratory Quality Assurance Gold Award – Drinking Water Serving Greater than 100,000 – Terry R. Hicks Water Treatment Plant



Georgia Association of Floodplain Management Emerging Floodplain Manager Award – Stormwater Compliance Manager Beth Parmer



Georgia Utilities Coordination Council (GUCC) 2023 Secretary of the Year Award for Region Seven – Plan Review Coordinator Catherine Samay



GAWP Elizabeth McEntire Award Chief Operations Officer (COO) Keisha Thorpe



GAWP Laboratory Quality Assurance Platinum Award – Municipal Wastewater greater than 20 million Gallons Per Day – W.B. Casey Water Resource Recovery Lab



2024 HRO Today Award for Best in Class: Employee Experience



Georgia Section of the American Water Resources Association's (GAWRA) Stormwater Professional Excellence Award for Public Sector (Large) – Stormwater Director Kevin Osbey



GAWP Honorary Membership Recipient – Chief Executive Officer (CEO) H. Bernard Franks



GAWP Select Society of Sanitary Sludge Shovelers (5S) Inductee Communications & Community Relations Director Suzanne Brown

NOT PICTURED:

GAWP Water Reclamation Facility of the Year Certificate of Achievement for the 6 – 9.9 million Gallons Per Day Category – Northeast Water Reclamation Facility

**2024 Top Workplace Culture Excellence Award
GAWP Drinking Water Facility Platinum Award**

- J.W. Smith Water Production Plant (15 years)
- Terry R. Hicks Water Production Plant (23 years)
- W.J. Hooper Water Production Plant (26 years)

GAWP Wastewater Facility Gold Award

- Northeast Water Reclamation Facility
- Shoal Creek Water Reclamation Facility
- W.B. Casey Water Resource Recovery Facility

***GAWP: Georgia Association of Water Professionals**

PROJECT Updates



CCWA Progresses to Construction Phase of \$159 Million Biosolids Facility Upgrade

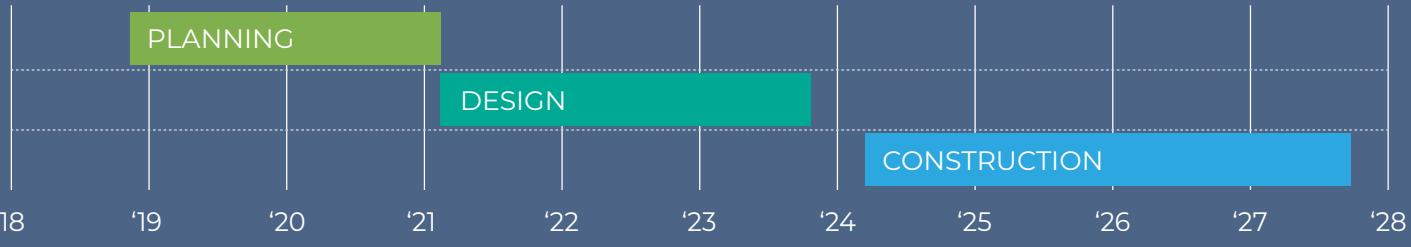
Clayton County Water Authority (CCWA) is known by industry peers for our dedication to implementing innovative treatment processes. This includes the introduction of our pelletizing facility in 1980, which uses a complex solids treatment method to process biosolids into a Class “A” product. Registered with the State of Georgia under the trade name Agri-Plus 650, this product is sold as a high-quality fertilizer.

However, the current pelletizing facility at the W.B. Casey Water Resource Recovery Facility (WRRF) has reached the end of its service life and requires more capacity as the county has grown. In response, CCWA identified this as a need in our Strategic Master Plan and we began planning for this investment. These improvements will allow CCWA to maintain our dedication to sustainability while enhancing the W.B. Casey WRRF biosolids capacity, increasing efficiency, reducing operating costs, improving safety for our staff, and improving the quality and marketability of the pellets.

The construction phase of the project, estimated at \$159 million, officially kicked off the design phase in March 2022. In March 2024, construction activities began and will be completed in March 2027. This is one of the many ways CCWA acts on our commitment to invest in the community of today and tomorrow.

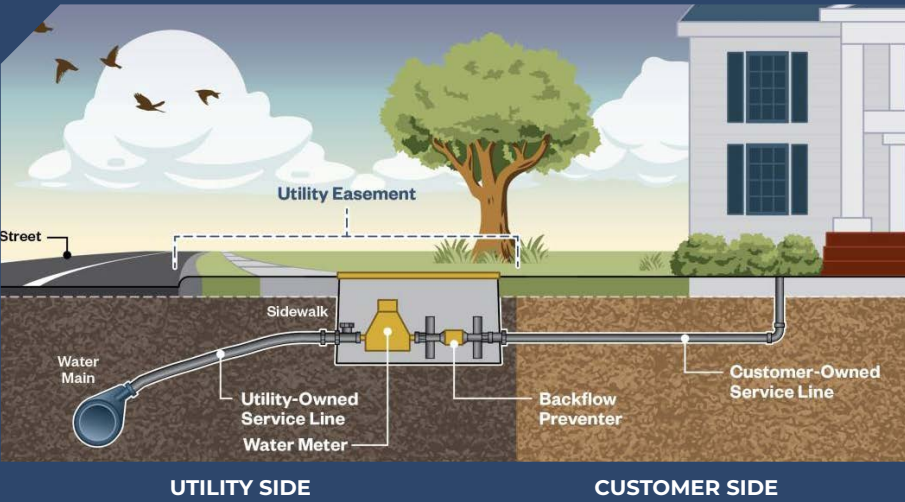


Project Schedule



Water & Your Health: CCWA Employees Work to Identify Material of Over 4,000 Service Lines

As our community’s water provider, Clayton County Water Authority is at the forefront of public health and committed to providing safe drinking water that meets all state and federal requirements. In recent years, there has been a greater focus in communities across the country on “lead in drinking water.” Lead does not naturally occur in treated drinking water. Clayton County Water Authority’s (CCWA’s) drinking water is lead-free when it leaves our treatment plants. As water travels through our system to your faucet, lead can enter the water through service lines or the corrosion of plumbing materials in your private home or building.



In 2021, the U.S. Environmental Protection Agency (EPA) revised the Lead & Copper Rule (LCR) to include a new requirement that all water utilities across the country must create initial inventories of their water service lines and connections to find any lead service line or connection that may exist in a water system. These inventories must also include the customers’ side of the water meter.

It is important to note that we have not found any lead service lines and have a high degree of certainty that lead lines were not common in our community. However, as an additional effort to help minimize any possible lead exposure from drinking water, and in accordance with the LCR Revision, the initial inventory of CCWA’s water service lines and customer service lines had to be conducted.

Homes built after 1986 were identified as non-lead due to the Safe Drinking Water Act, which banned the use of lead in new water pipes. CCWA pulled together a team focused on identifying the unknown services lines for homes built before 1986. The team developed a plan of action that was efficient and timely, with little to no disruption to our customers. Between March and July of 2024, a special crew of employees were able to identify more than 4,000 of the unknown lines. Customers who our initial inventory determined had a service line made of galvanized material and customers whose material is considered unknown based on the LCR Revision criteria were notified. Our team is working to develop a plan to complete the inventory by the required EPA deadline of 2027.



The initial inventory work for our system was completed and made available to the public by October 16, 2024. The inventory may be accessed through our public portal, which is available on our Lead Awareness page at www.ccwa.us/lead-awareness/.

For more information about the EPA’s Lead and Copper Rule, visit: www.epa.gov/ground-water-and-drinking-water/revised-lead-and-copper-rule.

Quality SERVICES

Customer Accounts Transitions Forest Park Office to Self Service Payment Hub



In February 2024, Clayton County Water Authority transitioned the Forest Park customer service office to a self-service payment hub. The payment hub includes a payment kiosk, equipped with several special features designed for our customers including English, Spanish, and Vietnamese language options. Customers can conveniently pay their bills 24/7 without any service fee charges, whether using cash, check, or card. With its user-friendly interface, this kiosk is designed to streamline customer visits and make things smoother than ever before.

A ribbon-cutting ceremony was held to celebrate the occasion. In April 2024, the Self-Service hub was closed indefinitely due to a fire inside the office building.

Affordability Programs Provide More than \$137,000 in Assistance to Customers

Clayton County Water Authority funds its Affordability Programs (Hardship Assistance and Low-Income Discount) from cell tower revenue and its alliance partnership with Gas South. Both programs are administered by the Clayton County Community Services Authority.

Hardship Assistance was created in late 2006 and has expanded as funding sources grew over the years. CCWA's Low-Income Discount Program was created in May 2021 to replace the Senior Discount and Veteran's Discount Programs. The program allows all customers under 150% of the federal poverty level guidelines to receive monthly discount up to \$5.00 on their water and sewer bill (\$2.50 off water and \$2.50 off sewer).

In 2024, CCWA's Affordability Programs were able to provide more than \$137,000 in assistance to 1,108 customers.

Program	Number of Customers Assisted	Assistance Provided
Hardship Assistance	586	\$ 106,511
Salvation Army Assistance	21	\$ 3,332
Low-Income Discount	501	\$ 28,037
Totals	1,108	\$ 137,881

Learn more about CCWA's Affordability Programs at: <https://www.ccwa.us/affordability-programs/>

Small LOCAL BUSINESS Enterprise Program

The Clayton County Water Authority's SLBE Program celebrated a decade of transformative partnerships and economic empowerment in 2024, marking a milestone year of growth, opportunity, and collaboration for small and local businesses. Over the past 10 years, CCWA has invested more than \$111 million in SLBE Firms as prime contractors on annual contracts and projects – an incredible testament to our appreciation and commitment to supporting small businesses.

In 2024, CCWA proudly certified 41 new SLBE firms, reaffirming our dedication to expanding opportunities for small businesses to thrive. These certifications contributed to numerous contract awards in critical service areas, including:

- CCTV Inspection: All Pipeline TV & Air Testing, Inc.
- Water Meter Installation & Service Renewals: Wet Willie Irrigation.
- Miscellaneous Concrete Work: DAF Concrete.
- General Pipework (PM&E): Don Hall Construction.
- Tree Removal Services: Treeworks Services Inc. and Good Choice X-Pert Tree Service, LLC.



The pinnacle of the year was the 10th Annual SLBE Mixer, a celebration of partnerships, progress, and impact. This event brought together CCWA leadership, SLBE firms, engineering consultants, and prime contractors for an inspiring evening of networking and recognition. A key highlight was the debut of the SLBE Anniversary Video, featuring heartfelt testimonials from CCWA staff, showcasing the critical role SLBE firms have played in advancing CCWA's mission. The Waves of Growth visual showcase further highlighted the program's remarkable achievements over the past decade, underscoring the enduring impact of SLBE-certified firms on the local economy.

Business development remained a top priority in 2024, with CCWA hosting impactful workshops such as the Capability Statement Refresh, led by F. Hill & Associates, which explored AI's role in business development, and the Chaos to Confidence seminar, which provided practical insights for building sustainable businesses. These initiatives empowered SLBE firms with tools and strategies to compete effectively in the marketplace and position themselves for long-term success.

The success of the SLBE Program is a result of collaboration and dedication from SLBE firms, CCWA leadership, and valued community partners such as the Clayton County Chamber of Commerce and Central Services. Together, these partnerships have driven economic growth, strengthened local businesses, and supported CCWA's mission of delivering exceptional service to the community.

As we look ahead to 2025, CCWA is excited to expand SLBE participation by 20%, launch a new Business Development Program, and continue creating opportunities for networking, education, and growth. The next decade promises even greater success as we build on the strong foundation laid by the SLBE Program's first ten years.

CCWA'S NATIONALLY RECOGNIZED Safety Program

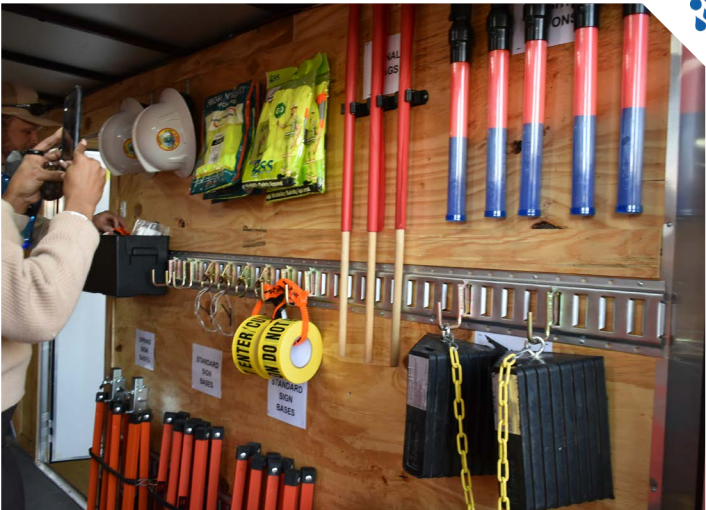
After an accident that resulted in an employee injury, CCWA staff began exploring ways to enhance safety for workers in roadways and right-of-ways. This led to the creation of the Mobile Illuminated Traffic Control Hub, or M.I.T.C.H.™. M.I.T.C.H.™ is a fully enclosed 6'x12' trailer equipped with exterior LED lighting to illuminate the work zone, flashing strobes for warning, and an LED arrow board to direct drivers. All graphics are reflective for enhanced visibility, and the interior contains all necessary components for setting up safe work zones in roadways and right-of-ways. M.I.T.C.H.™ quickly gained popularity among employees, and the growing demand led to the development of M.I.T.C.H.™ 2.0, an upgraded version featuring advanced safety features.

M.I.T.C.H.™ 2.0 offers several significant improvements over the original design, including a larger trailer with double axles and electric brakes, an increased power reserve capacity of 400 amp-hours (up from 200), additional LED lighting, and the addition of wiring management tracks and storage bins for better organization. Additional safety equipment for flaggers was also provided, such as generators and balloon lighting for nighttime flagger stations, upgraded

LED batons with 120 dB audible alerts, and both electric and traditional blow whistles for daytime use.

In the fall of 2024, CCWA was honored with the 2024 Water Environment Federation (WEF) Safety Award in recognition of its Innovative Safety Program, which promotes a strong culture of safety in both the water industry and the broader community. The WEF Safety Award acknowledges organizations with active, effective safety programs that prioritize safety excellence and share best practices for the benefit of the entire industry. This prestigious award was largely attributed to M.I.T.C.H.™ and other technologies that ensure the safety of our employees.

Safety is our highest priority, and we are always striving to improve our safety program," says CCWA CEO H. Bernard Franks. "I am very proud of the innovations we have made over the past few years, and it is a tremendous honor to be recognized at the national level. We always value people over property and are committed to investing in a culture of safety to protect our Clayton County Water Authority family."



NEWMAN Wetlands Center:

Broadening our Impact Through Clayton County Tourism Authority Grant



Melvin L. Newman Wetlands Center (NWC) continues to broaden its impact through innovative and community-centered programming, inclusive storytelling experiences, and more. In 2024, 2,300 participants explored, learned, and enjoyed time in nature at NWC.

In the spring, the card game Where in the World is Murtle? was officially printed. This card game, designed to inspire family fun through nature play, invites players to join Murtle, an adventurous common snapping turtle, on a journey of exploration, learning, creativity, and movement. Thanks to funding from the Clayton County Tourism Authority's Marketing and Tourism Grant, Newman Wetlands Center was able to design and print 1,500 copies of the game, encouraging players to engage with nature, think creatively, and have fun outside.

Grant funds were also used to support ongoing improvements to the annual Wetlands & Watershed Festival. Highlights included five storytellers who portrayed lesser-known wetland creatures, fostering connections between people and the natural world. Each storyteller was accompanied by an ASL interpreter. Atlanta Event Photography captured beautiful portraits of families and friends who attended the festival, while numerous exhibitors helped us celebrate wetlands and provide watershed education. Additionally, two lucky festival-goers won Crescent Kayaks crafts.

Newman Wetlands Center remains committed to offering a safe, welcoming environment for community members to explore and connect with nature. We hope that each visitor leaves with a deeper understanding of conservation and a passion for protecting our local watersheds. To learn more and plan your visit, please visit www.newmanwetlandscenter.com.

2024 by the **NUMBERS**

400+ 
EMPLOYEES SERVING THE COMMUNITY

24
HOURS
A DAY

APPROXIMATELY
87,000
CUSTOMER
ACCOUNTS

OVER 
298,000
COMMUNITY
MEMBERS SERVED


OUR
OPERATORS
KEEP
THINGS
FLOWING

\$134.1 MILLION-DOLLAR
WATER & SEWER FUND 

\$10.8 MILLION-DOLLAR
STORMWATER FUND

\$137,881 DOLLARS IN
ASSISTANCE GRANTED TO CUSTOMERS

3,400
MILES
OF WATER,
SEWER &
STORMWATER
PIPES
COMBINED

43,084
MEMBERS
OF OUR
COMMUNITY
REACHED

ENGAGED IN
175 COMMUNITY
EVENTS

\$49,135 IN GRANT
FUNDING
RECEIVED FOR NEWMAN WETLANDS CENTER

28
AWARDS
RECEIVED



Connect **WITH US**

Stay connected with **CCWA** by following us on social media!



Facebook
www.facebook.com/ClaytonCountyWater
Follow us on Facebook for CCWA Tips on how to conserve water, protect your pipes, find and fix leaks & more!



Instagram
www.instagram.com/claytoncountywater
Follow us on Instagram for all the exciting highlights from our outreach events throughout the year—and be the first to know where CCWA is heading next!



YouTube
www.youtube.com/@claytoncountywaterauthorit9366
Looking for helpful tips for your home or business? Head over to our YouTube channel for great videos!

Want to learn more about what goes on behind the scenes? Check out our Behind the Tap blog at www.ccwa.us/blog and learn more about our water professionals and everything they do to provide you with quality water & quality services.





Quality Water, Quality Services.



Clayton County Water Authority

1600 Battle Creek Road | Morrow, GA 30260

www.ccwa.us