

# WATER

Providing Quality Water and Quality Services to Our Community



# WORKS

VOLUME 27-ISSUE 4 // FALL 2024

## CCWA Employees Awarded Top Honors

Clayton County Water Authority (CCWA) staff proudly accepted several top industry awards during the Annual Conference for the Georgia Association of Water Professionals (GAWP) including:



**Keisha Thorpe**, Chief Operations Officer (COO), received the prestigious GAWP Elizabeth McEntire Award for outstanding achievement in operating water supply, treatment, and distribution systems in Georgia.



**Suzanne Brown**, Communications & Community Relations Director, was inducted into GAWP's Select Society of Sanitary Sludge Shovelers (5S), recognizing her exceptional dedication to the association and its objectives.



**H. Bernard Franks**, Chief Executive Officer (CEO), was granted a GAWP Honorary Membership for his acknowledged excellence in the water profession.



**Kevin Osbey**, Stormwater Director, earned the GAWP Stormwater Professional Excellence Award (Public Sector - Large) for outstanding contributions to stormwater management and innovative initiatives in the field.

## Newman Wetlands Center Receives Clayton County Tourism Authority Grant



CCWA's Melvin L. Newman Wetlands Center staff was awarded \$49,125 in grant funds from the Clayton County Tourism Authority to continue its efforts to enhance guest experiences through art, access, and fun. Funding will be used to enhance our Wetlands & Watershed Festival including: a story walk along trail with ASL interpreters, free family portraits, and incredible raffle prizes including two Crescent Kayaks boats. The remaining grant funds will support a new event on February 1 & 2, 2025 centered on water recreation and equity in the outdoors.

There will be a screening of *Blackwaters: Brotherhood in the Wild*, a panel discussion with the Blackwaters crew, a guided tour of the Huie property, and introductions to flyfishing and kayaking – all free to the community. “We are incredibly grateful to the Clayton County Tourism Authority for believing in the work we do here at NWC,” says Conservation Supervisor Danielle Bunch.

## CCWA Ambassadors Connect with Over 11,000 Community Members This Summer!

Our ambassadors have been busy engaging with the community throughout the county! This June and July, our Tap on the Go team connected with over 11,464 community members. We're excited to continue attending local events and sharing the benefits and value of tap water with even more people!



Clayton County Water Authority's **Care. Connect. Conserve.** connects our customers with services that are available in times of need.

For more information, please contact us at **(770) 960-5200** or visit us online:

[www.ccwa.us](http://www.ccwa.us)

Quality Water, Quality Service

1600 BATTLE CREEK ROAD, MORROW, GA 30260 // CUSTOMER SERVICE 770.960.5200 // [WWW.CCWA.US](http://WWW.CCWA.US)





**Rivers Alive**  
CLAYTON COUNTY WATER AUTHORITY  
Join us for our annual  
**RIVERS ALIVE STREAM CLEANUP**  
Join Water Authority staff and community volunteers as we clean up one of our local waterways! This is a great volunteer opportunity for scouts, civic groups, environmental clubs and families!

**SCAN ME**

**Saturday, October 19 | 10:00 AM to 12:00 PM**  
Mundy's Mill High School 9652 Fayetteville Rd  
Jonesboro, GA 30238

- Sign in begins at 9:30 AM. The cleanup will begin promptly at 10:30 am.
- Volunteers will receive a commemorative t-shirt while supplies last. Gloves & trash bags will also be provided.
- Though all ages are welcome, children under the age of 16 must be accompanied by an adult at all times.
- ALL volunteers must sign a liability waiver to participate. Volunteers under 18 must have waiver signed by a parent or guardian.
- Please wear outdoor clothing & waterproof shoes or boots.

## Rivers Alive Stream Cleanup

**Saturday, October 19, 10 AM – 12 PM**  
**Mundys Mill High School (9652 Fayetteville Rd. Jonesboro, Ga 30238)**

Join Water Authority staff and community volunteers as we clean up one of our local waterways! This is a great volunteer opportunity for scouts, civic groups, environmental clubs and families! For more information on Rivers Alive, visit [www.ccwa.us/rivers-alive/](http://www.ccwa.us/rivers-alive/)

## Save the Dates!

Clayton County Water Authority (CCWA) is thrilled about our upcoming signature events, and we can't wait to see you there! Have questions or want to get involved? Reach out to our Communications & Community Relations team at [CCWA\\_CommunityRelations@ccwa.us](mailto:CCWA_CommunityRelations@ccwa.us) or check out all the details at [www.ccwa.us/communityoutreach/](http://www.ccwa.us/communityoutreach/)!



**Wetlands & Watershed Festival**  
Newman Wetlands Center \* 2755 Freeman Road \* Hampton, GA 30228



**Free Family Fun!**

\*ASL Interpreters On-Site

**Storytellers \* Trivia & Games \* Exhibitors \* Facepainting  
Nature Crafts \* Free Family Portraits \* Scavenger Hunt  
Live Animals \* Kayak Giveaways \* Watershed Education**

## Wetlands & Watershed Festival

**Saturday, November 2, 10 AM – 2 PM**  
**Newman Wetlands Center (2755 Freeman Road. Hampton, Ga 30228).**

The 2024 Wetlands & Watershed Festival will take place on Saturday, November 2nd from 10 am to 2 pm. This festival is a free community event dedicated to creating memorable learning experiences for the whole family! Visit [www.newmanwetlandscenter.com](http://www.newmanwetlandscenter.com) for more information

## Protect Your Pipes When Temperatures Drop

Pipes that freeze most frequently are those that are exposed to severe cold, like outdoor hose bibs, swimming pool supply lines, water sprinkler lines, and water supply pipes in unheated interior areas like basements and crawl spaces, attics, garages, or kitchen cabinets. Pipes that run against exterior walls that have little or no insulation are also subject to freezing.

### During Cold Weather, Take Preventative Action

- Keep garage doors closed if there are water supply lines in the garage.
- When the weather is very cold outside, let the cold-water drip from the inside faucet served by exposed pipes. Running water through the pipe - even at a trickle - helps prevent pipes from freezing.
- Keep the thermostat set to the same temperature during the day and at night.
- If you will be going away during cold weather, leave the heat on in your home, set to a temperature no lower than 55° F.
- Disconnect hoses, splitters, or connectors from outside spigots/hose bibs.
- Install a foam insulated spigot/hose bib cover on all outdoor faucets. These square or dome-shaped covers may be purchased at your local home improvement store.

For information on how to thaw frozen pipes, visit [ccwa.us/winterizeyourpipes](http://ccwa.us/winterizeyourpipes)



## CCWA Named Healthiest Employers for the Second Consecutive Year

For the second year in a row, the Clayton County Water Authority (CCWA) has been recognized by the Atlanta Business Chronicle as one of its 2024 Healthiest Employers!

This distinction reflects CCWA's dedication to a comprehensive wellness program designed by our Human Resources team to enhance the overall well-being of our employees. Our program goes beyond just physical health, offering a holistic approach that also focuses on mental, emotional, social, and financial well-being.



## Keep Fall Leaves Out of Storm Drains

Leaves and other yard trimmings should NEVER be blown or raked into a storm drain. If they are, over time the drains can become clogged which can cause street flooding. Instead, use leaves and grass clippings as mulch around your trees and bushes. This will keep the roots cool, improve soil retention, and as the mulch breaks down, it will slowly provide nutrients for the plants, bushes and trees.



This is what grease does to your home's pipes.

Never pour fats, oils or grease down the drain.  
Learn more at [www.cleanwatercampaign.com](http://www.cleanwatercampaign.com)

## CONVENIENT BILLING & PAYMENT OPTIONS

### Invoice Cloud

Pay online ([ccwa.us](http://ccwa.us)), or by phone (770.960.5200) using our payment processing partner Invoice Cloud. A \$2.25 convenience fee is charged for each transaction.

### Go Paperless

Cut the clutter and go paperless. Visit [www.ccwa.us](http://www.ccwa.us) to sign up for Paperless Billing.

### Kiosk

Pay your CCWA bill at any of our self-service payment kiosks located at 1600 Battle Creek Road, Morrow, GA 30260 - 4302 or 526 Forest Parkway, Suite A, Forest Park, GA 30297 - 2117. The kiosk accepts all forms of payment: cash, check, credit and debit cards.

### Walmart

Pay your CCWA bill along with other utility bills at any Walmart location for a small convenience fee. Payments may be made using cash or a pin-based debit card. To make a payment:

- Just take your current water bill to any Walmart location.
- Make a payment in cash or a pin-based debit card. Once the transaction is processed, the customer receives a receipt as proof of payment.

### BOARD OF DIRECTORS AND LEADERSHIP

Dr. Cephus Jackson, Chair  
Marie Barber, Vice Chair  
P. Michael Thomas, Secretary/Treasurer

Dr. John Chafin, Board Member  
Rodney Givens, Board Member  
Robin Malone, Board Member  
Emma Godbee, Board Member

H. Bernard Franks, Chief Executive Officer  
Keisha Thorpe, Chief Operations Officer  
Teresa Worley, Chief Administrative Officer

