

# WATER WORKS

Providing Quality Water and Quality Services to Our Community

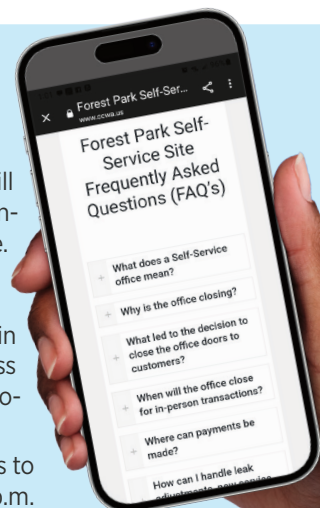
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## CCWA's Forest Park Office Transforms into Self-Service Hub

Clayton County Water Authority's (CCWA) Forest Park Office is now a self-service hub. In-person transactions will no longer be available at this location. Over the past few years, we have seen a significant drop in the number of in-person transactions at our Forest Park Office at 526 Forest Parkway, Suite A., due to more customers paying online. Based on this change in customer behavior and our focus on exploring new innovative approaches to customer service, we made the decision to convert this office to a self-service site. Customers now have access to our 24/7 self-service payment kiosk. This new self-service kiosk comes packed with features designed with our customers in mind. Customers have the flexibility to choose from English, Spanish, or Vietnamese language settings, 24/7 access to bill payments and zero convenience fees. The kiosk accepts cash, check, or cards. It has an easy-to-use interface and is user-friendly. Got questions about our new self-service hub?



**Simply scan the QR code to access our FAQ's.** Our Morrow office at 1600 Battle Creek Rd. continues to provide in-person service, where our team is ready to assist Monday through Friday from 8a.m. - 5p.m.



## Board of Directors Elects Officers

The Clayton County Water Authority's (CCWA) Board of Directors elected its 2024 slate of officers during its January Board Meeting, electing Dr. Cephus Jackson as the Chair. Along with Jackson, Marie Barber was re-elected Vice Chair and P. Michael Thomas was elected Secretary/Treasurer.



**Dr. Cephus Jackson**  
Chairperson



**Marie Barber**  
Vice Chairperson



**P. Michael Thomas**  
Secretary/Treasurer

## Enjoy the Outdoors at CCWA Public Recreation Areas

Enjoy a nice day of fishing, canoeing or a picnic and relaxation at one of CCWA's public recreation areas. Reservoirs are open from March through October. Clayton County residents pay \$5 per vehicle, or \$30 for a season pass.

For more information and hours of operation, visit [www.ccwa.us/fishing-information](http://www.ccwa.us/fishing-information).

### Reservoir Locations:

**Shamrock/Blalock Reservoirs**  
2610 Shamrock Road, Jonesboro

**J.W. Smith Reservoir**  
143 Northbridge Road, Hampton



Shown left to right -  
Front row: Christian Moss, Alexander Williams, and Jabari Daniel  
Back row: Stephanie Ezenne, Kyleigh Conley, Mekhi Cunningham, and Oluwatimileyin Idowu

## Local Students Earn Water Environment Research Awards

Congratulations to our 2024 Water Environment Research Award recipients for their outstanding water-related science fair projects. These students were honored during CCWA's March 7 Board Meeting.

### Novice Award Recipients:

*World Saving Systems: How can you make rain water safe for humans?*

**Jabari Daniel, Christian Moss, and Alexander Williams - Anderson Elementary School**

### Junior Award Recipients:

*What products can we create to help those affected by disaster?*

**Mekhi Cunningham and Oluwatimileyin Idowu - North Clayton Middle School**

### Senior Award Recipients:

*The Impact of Fertilizer on pH and Dissolved Oxygen*

**Kyleigh Conley - Elite Scholars Academy**

*Determining the Most Effective Ratio for Water Filtration*

**Stephanie Ezenne - Jonesboro High School**

Quality Water, Quality Service



## Rex Mill Middle Student Wins Middle School Essay Contest

In December, Rex Mill Middle School student Danny Ho was named the Clayton County winner for the Metro North Georgia Water Planning District's Middle School Essay Contest. Over 700 students participated, writing about the importance of river basins in their communities. Danny's essay, "Ocmulgee Comes to Me," stood out, earning him recognition at the Georgia State Capitol alongside winners from 12 other counties and the City of Atlanta. The contest, running for over two decades, promotes water resource conservation among middle school students in the Metro Area.



CCWA is excited to kick off the 2024 Community Outreach season. Save the date for these upcoming signature events. For questions regarding community engagement, contact the Communications & Community Relations Department at CCWA\_ CommunityRelations@ccwa.us or visit us at [www.ccwa.us/communityoutreach/](http://www.ccwa.us/communityoutreach/).

### Household Hazardous Waste Collection Day Saturday, April 27 from 10 AM – 2 PM

CCWA hosts Household Hazardous Waste Collection Day in the spring to give Clayton County residents the chance to drop off a wide variety of items we often have stored around the house that have a detrimental effect on our environment. This event is hosted by our Stormwater Utility and is free. For more information including a full list of accepted items, visit our website at [www.ccwa.us/collectionday/](http://www.ccwa.us/collectionday/).

### Hicks Water Production Plant Open House Saturday, May 4 from 10 AM – 2 PM

In celebration of National Drinking Water Week, we are opening the doors of our Terry R. Hicks Water Production Facility so you can meet your water professionals and learn how we produce drinking water for our community. We hope you will join us! Visit [www.ccwa.us/drinking-water-week/](http://www.ccwa.us/drinking-water-week/) for more information.



## Conserve Water AND Save Money by Finding & Fixing These Household Leaks

Household leaks contribute to the loss of more than 1 trillion gallons of water per year. Help save water and money on your bill by finding leaks in your home.



**FAUCETS** – A leaky faucet that drips at the rate of one drip per second can waste more than 3,000 gallons per year! Check faucets in the bathroom and kitchen periodically. Worn washers are most often the cause of dripping faucets.



**TOILETS** – Toilet leaks are the most common household leak! You can use food coloring or dye tablets to check your toilet. Have a leak? It might be your flapper. Replacing an old flapper is a quick, easy, and inexpensive fix. Just visit your local hardware store.



**SHOWERHEADS** – A showerhead leaking at 10 drips per minute wastes more than 500 gallons per year. Check your showerhead for leaks to avoid costly drips!



**SPRINKLERS** – Broken sprinkler heads or damaged underground pipes are common sources of sprinkler system leaks. Watch your system run at least once per month to spot problems early.

For more tips on finding & fixing leaks in your home, visit our website at [www.ccwa.us/tips-on-leaks](http://www.ccwa.us/tips-on-leaks).

### CONVENIENT BILLING & PAYMENT OPTIONS

#### Invoice Cloud

Pay online ([ccwa.us](http://ccwa.us)), or by phone (770.960.5200) using our payment processing partner Invoice Cloud. A \$2.25 convenience fee is charged for each transaction.

#### Go Paperless

Cut the clutter and go paperless. Visit [www.ccwa.us](http://www.ccwa.us) to sign up for Paperless Billing.

#### Kiosk

Pay your CCWA bill at any of our self-service payment kiosks located at 1600 Battle Creek Road, Morrow, GA 30260 - 4302 or 526 Forest Parkway, Suite A, Forest Park, GA 30297 - 2117. The kiosk accepts all forms of payment: cash, check, credit and debit cards.

#### Walmart

Pay your CCWA bill along with other utility bills at any Walmart location for a small convenience fee. Payments may be made using cash or a pin-based debit card. To make a payment:

- Just take your current water bill to any Walmart location.
- Make a payment in cash or a pin-based debit card. Once the transaction is processed, the customer receives a receipt as proof of payment.

### BOARD OF DIRECTORS AND LEADERSHIP

Dr. Cephus Jackson, Chair  
 Marie Barber, Vice Chair  
 P. Michael Thomas, Secretary/Treasurer

Dr. John Chafin, Board Member  
 Rodney Givens, Board Member  
 Robin Malone, Board Member  
 Emma Godbee, Board Member

H. Bernard Franks, Chief Executive Officer  
 Keisha Thorpe, Chief Operations Officer  
 Teresa Worley, Chief Administrative Officer