

WATER WORKS

VOLUME 26-ISSUE 3 // SUMMER 2023

CCWA Hosts Model Water Tower Competition

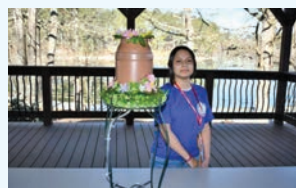
In March, more than 30 sixth graders from 10 Clayton County Schools formed teams to build AWESOME model water towers. The competition provides information to young students on water resource engineering, infrastructure, water treatment and conservation with the hope that some will become future water professionals. Each team was judged on structural efficiency, hydraulics efficiency, design ingenuity, and an interview presentation.

We'd like to thank our sponsors – Gas South, Master Meter, Consolidated Pipe & Supply Company, Hazen and Sawyer, Ferguson Waterworks and Jacob Engineering Group – for helping to make our event a success!

Shown in Photos:

- 1st Place** – Fatima Castillo - Babb Middle* (Advanced to state competition)
- 2nd Place** – Corey Andrew – Elite Scholars Academy (Advanced to state competition)
- 3rd Place** – Layla Miles and Valentina Carrizo – Adamson Middle
- Best Engineering Design** – Natalie Torres and Victoria Zelaya – Jonesboro Middle
- Award for Structural Excellence** – Joslyn McKee and Destiny Woods – Eddie White Academy
- Outstanding Presentation/ Judge's Choice** – Valeria Arroyo and Madison Bowling – Kendrick Middle

*Fatima went on to earn Outstanding Achievement - Artistic Design at the first annual state Model Water Competition held in April at The Water Tower in Buford.



1st Place



2nd Place



3rd Place



Best Engineering Design



Award for Structural Excellence



Outstanding Presentation/ Judge's Choice

Local Students Earn Water Environment Awards

Congratulations to McGarrah Middle School students Aaliyah Josue and Makayla Pena and Elite Scholars Academy student Kyleigh Conley on their outstanding water related science fair projects. All three received CCWA's Water Environment Research Awards during the May 4 Board Meeting. Josue and Pena earned the Novice Award for their project, "Why is Water Filtration Important." Conley earned the Senior Award for her project, "The Effects of Water Locations on Dissolved Oxygen Levels."



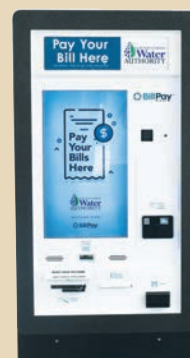
Makayla Pena, Aaliyah Josue, Kyleigh Conley

New Self-Service Kiosk Available 24/7

Customers now have the option of a 24/7 self-service payment kiosk at our HQ drive-thru location on Battle Creek Road. Customers can access their accounts by entering their account number and street number or last name and street number.

Features include:

- English and Spanish language options
- 24/7 self-service access to bill payment services
- Accepts all forms of payment (cash, check, or card)
- Interactive and user friendly



CONVENIENT PAYMENT OPTIONS



Invoice Cloud

Pay online (ccwa.us), or by phone (770.960.5200), using our payment processing partner Invoice Cloud. A \$2.15 convenience fee is charged for each transaction.



Go Paperless

Cut the clutter and go paperless. Visit www.ccwa.us to sign up for Paperless Billing.



Walmart

Pay your CCWA bill, along with other utility bills, at any Walmart location for a convenience fee. Payments may be made using cash or a pin-based debit card.

To make a payment:

- Just take your current water bill to any Walmart location.
- Make a payment in cash or with a pin-based debit card.
- Once the transaction is processed, the customer receives a receipt as proof of payment.

Quality Water, Quality Service

Highlights

Ricky Harness Earns Employee Excellence Award



Distribution & Conveyance Valve Crew Leader Ricky Harness was awarded the first annual Water Professionals Excellence Award. The award recognizes one employees' qualities and contributions they have made at CCWA. According to Chief HR Officer Anquilla Henderson, "Ricky demonstrates a high degree of commitment to CCWA, its mission, and values. He also demonstrates exemplary work behaviors, leadership, and a commitment to excellence. Ricky has been innovative in his career as he developed a process of using a recovery tripod with an electric wrench to raise and lower hydrants. In doing this, he has simplified the process and made it safer for our workers."

HR Team Earns GA PRIMA Program of the Year Award

CCWA's Human Resources team recently earned the Program of the Year Award from the Georgia Public Risk Managers Association (GA PRIMA). CCWA has a long history of commitment to risk management with the entire Authority making it part of the daily operations. The risk team has driven innovation in risk management, increased engagement throughout the Authority, and enhanced the approaches to purchasing insurance and managing risk. From procurement guidelines relating to insurance requirements, operational business decisions and safety programs, CCWA is taking risk and safety into account every step of the way.



CCWA Celebrates National Drinking Water Week

National Drinking Water Week is held annually in the first week of May. This year, CCWA celebrated by having staff in our HQ Lobby with our prize wheel and answering questions about our drinking water. Our Tap on The Go team was also on-site providing customers with ice cold drinking water.

On May 6, we hosted our Open House event at the Terry R. Hicks Water Production Plant. Visitors were able to tour the facility and learn about CCWA's cycle of water as well as talk to some water professionals responsible for testing and treating their drinking water. National Drinking Water Week was founded by the American Water Works Association to inform the community of the importance of drinking water. We look forward to engaging with our customers during this event next year!



Enjoy Summer at CCWA's Public Recreation Areas

Summer is a great time to enjoy fishing, canoeing, or having a picnic in a beautiful natural setting at one of CCWA's public recreation areas. \$5 per vehicle for Clayton County residents, or \$30 for a season pass. For more information, visit www.ccwa.us/fishing-information

Staff Earn Top Industry Awards

Clayton County Water Authority (CCWA) earned several awards during the Georgia Association of Water Professionals (GAWP) Spring Conference:

- **Education Program of Excellence Award** - Communications & Community Relations
- **Best Operated Water Treatment Plant of the Year Award for Surface Water 15 to 24.99 MGD.** - William J. Hooper Water Production Plant
- **Biosolids/Residuals Program of Excellence Award for Small Operating System – Less Than 5 Dry Ton Category for 2023** - Northeast Water Reclamation Facility

Additionally, all three water production plants earned GAWP Platinum Awards for 100 percent permit compliance in 2022:

- J.W. Smith Water Production Plant - 14 years platinum
- Terry R. Hicks Water Production Plant - 22 years platinum
- W.J. Hooper Plant - 25 years platinum

Shoal Creek Water Reclamation Facility and Northeast Water Reclamation Facility were awarded Gold Awards for 100 percent compliance in 2022.



Best Operated Water Treatment Plant Award



Biosolids/Residuals Program of Excellence Award



Education Program of Excellence Award

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