

WATER WORKS

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GM H. Bernard Franks Completes GAWP Presidency Term

CCWA GM H. Bernard Franks completed his one-year term as the President of the Georgia Association of Water Professionals (GAWP) during its annual conference last month. Each president has a theme for their year and his theme was, "Why Water Matters". According to Franks, his theme speaks to the value of water and what water professionals do to care for their communities. "Water is the great equalizer because without it no region could thrive or even survive because life depends upon it. My goal was to bring attention to the underground heroes in this industry... and to recognize that it is not just a glass of water."



Looking back over his time as president, he says, "I am humbled and thankful for the opportunity to have served in this capacity as President. It has been a great privilege to represent CCWA and the entire state of Georgia in this way. This opportunity allowed me to get involved with over 30 committees within GAWP and to understand the roles each play in the advancement of water."



Franks is shown at right passing the gavel to incoming President Brian Skeens.

Newman Wetlands Center Receives Clayton County Tourism Authority Grant

The Clayton County Tourism Authority gifted CCWA's Melvin L. Newman Wetlands Center with funding to execute a new marketing plan and the Marsh Memoirs project. The grant, worth \$30,000, plus matching funds from CCWA, will be used to enhance the center's reach virtually and in the community. According to Sr. Conservationist Danielle Bunch, shown in the center of photo with members of the Tourism Authority and CCWA staff, the funds will be used to purchase a new, full-color road sign, a welcome kiosk with interchangeable panels, and new brochures. A transmedial hiking experience will also be created that will integrate original audio stories loosely based on NWC's cultural and natural histories into the Newman Wetlands Center app (currently available on Android). Guests will be able to listen to the stories as they enjoy the trails. Each story will have geo location tags built in so they can only be heard on-site and as the author intended. Visit: www.newmanwetlandscenter.com to learn more about the Newman Wetlands Center.



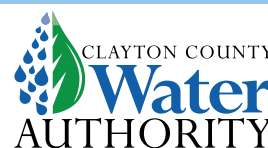
CONVENIENT PAYMENT OPTIONS

Invoice Cloud
Pay online (ccwa.us), or by phone (770.960.5200), using our payment processing partner Invoice Cloud. A \$2.15 convenience fee is charged for each transaction.

Go Paperless
Cut the clutter and go paperless. Visit www.ccwa.us to sign up for Paperless Billing.

Walmart
Pay your CCWA bill, along with other utility bills, at any Walmart location for a convenience fee. Payments may be made using cash or a pin-based debit card.
To make a payment:
• Just take your current water bill to any Walmart location.
• Make a payment in cash or with a pin-based debit card.
• Once the transaction is processed, the customer receives a receipt as proof of payment.

Quality Water, Quality Service



Highlights

CCWA Receives Outstanding Community Partner Award



CCWA received the “Outstanding Community Partner” Award at The Life Beyond Brunch on June 18. This event was hosted by Melissa Ellis, the CEO of Life Beyond Water, which is a global outreach program whose mission is to assist communities who lack clean water.

CCWA Customer Service and Finance staff accepted the award on behalf of the authority.

CCWA Ambassadors Reach More Than 7,600 Community Members in July

Our ambassadors have been seen out & about throughout the county! In just July, our Tap on the Go team reached more than 7,600 members of our community. We look forward to participating in future events and spreading the word about the safety and value of tap water!



Keep Fall Leaves Out of Storm Drains

Leaves and other yard trimmings should NEVER be blown or raked into a storm drain. If they are, over time the drains can become clogged which can cause street flooding. Instead, use leaves and grass clippings as mulch around your trees and bushes. This will keep the roots cool, improve soil retention, and as the mulch breaks down, it will slowly provide nutrients for the plants, bushes and trees.

Financial Hardship



CCWA offers a Hardship Assistance Program for customers who find themselves facing financial hardships. We know assistance may be needed even more due to COVID-19. This program provides qualified customers up to \$200 in assistance during a 12-month period. The assistance is applied as a credit to your account.

The program is administered by Clayton County Community Services Authority, Inc. (CCCSA) and Salvation Army. For more information or to apply for assistance with your water bill, contact CCCSA at 404.363.0575 or Salvation Army at 770.603.7173.

This program is funded from fees received from cell tower leases and our partnership with Gas South.

Care. Connect. Conserve.

Reliably safe & clean water is **our business.**
Customer care is **our priority.**

For this reason, we've launched **Care. Connect. Conserve. (CCC)** CCC connects our customers with services that are available in times of need.

For more information, please contact us at:
affordability@ccwa.us or (770) 960-5200

www.ccwa.us

This is what grease does to your home's pipes.

Never pour fats, oils or grease down the drain.
Learn more at www.cleanwatercampaign.com

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