

WATER WORKS

VOLUME 25-ISSUE 2 // SPRING 2022

Low Income Household Water Assistance Program (LIHWAP) Available to Assist Clayton County Residents with Water Bills

CCWA and Clayton County Community Services Authority, Inc. have partnered to bring the Low-Income Household Water Assistance Program (LIHWAP) to Clayton County residents. LIHWAP is a federal program that helps low-income households pay for drinking water and wastewater for their homes. This program will help pay home water bills if the water bill is in the customer's name, or if they can verify they are experiencing a water burden. Funding is provided through the American Rescue Plan Act of 2021. The program aims to help low-income households with utility bill payments.

LIHWAP assists low-income households up to \$500 in rate reduction and assistance with arrearages pertaining to their water bills. Water assistance is provided through this program once per calendar year and will operate until funds are exhausted. Assistance is based on the client's gross income and household size. Priority target groups include those whose bills are past due, age 60 or over, and/or persons with a disability, and/or at least with one child under 5 (five) years of age in the home. Visit ccwa.us/affordability-programs for more information.

Enjoy the Outdoors at CCWA Public Recreation Areas

Enjoy a nice day of fishing, canoeing or a picnic and relaxation at one of CCWA's public recreation areas. Reservoirs are open from March through October. Clayton County residents pay \$5 per vehicle, or \$30 for a season pass.

Shamrock/Blalock Reservoirs

2610 Shamrock Road, Jonesboro

J.W. Smith Reservoir

143 Northbridge Road, Hampton

For more information and hours of operation visit www.ccwa.us/fishing-information.



Board of Directors Elects Officers

The Clayton County Water Authority's (CCWA) Board of Directors elected its 2022 slate of officers during its January Board Meeting re-electing Board Member Robin Malone as the chair.

Along with Malone, Marie Barber was elected Vice Chair and Rodney Givens was elected Secretary/Treasurer.

Malone has served on the board since 2016. Barber has served on the board since Givens has served on the board since 2010 and has served as Secretary/Treasurer since January 2018.

The officers serve along with board members Dr. John Chafin, Dr. Cephus Jackson, Emma Godbee and Mike Thomas.



Malone



Barber



Givens

CONVENIENT PAYMENT OPTIONS



Invoice Cloud

Pay online (ccwa.us), or by phone (770.960.5200), using our payment processing partner Invoice Cloud. A \$2.15 convenience fee is charged for each transaction.



Go Paperless

Cut the clutter and go paperless. Visit www.ccwa.us to sign up for Paperless Billing.



Walmart

Pay your CCWA bill, along with other utility bills, at any Walmart location for a convenience fee. Payments may be made using cash or a pin-based debit card.

To make a payment:

- Just take your current water bill to any Walmart location.
- Make a payment in cash or with a pin-based debit card.
- Once the transaction is processed, the customer receives a receipt as proof of payment.

Highlights

CCWA Implements New Military Discount

CCWA's Affordability Programs now includes a new Military Discount option for customers who are active, reserve or retired military. Eligible customers will be required to complete the program application and show proof of active military or veteran's status via veteran or military identification card, DD214 or Driver's License with veteran's symbol.

Benefits include:

- Waiving new service for new customers (currently \$25) or providing a \$25 credit for existing customers transferring service
- Courtesy removal of disconnect fee of \$40 (two within a 12-month rolling period).

For more information, visit: <https://www.ccwa.us/affordability-programs/>



Newman Wetlands Center: Clayton County's Hidden Sanctuary

The Center is located at 2755 Freeman Road in Hampton.

Trail Hours:

Monday – Sunday 9:00 AM to 5:00 PM

The Newman Wetlands Center attracts visitors from around the world, but many Clayton County residents have never visited. Visit our Newman Wetlands Center and enjoy an outdoor oasis here in Clayton County! Located at 2755 Freeman Road in Hampton, GA, our Boardwalk Trail is a 1/2 mile long and provides an easy walk on a surface alternating between crushed stone and wooden boardwalk. The trail is wheelchair and stroller accessible. Learn more by visiting www.ccwa.us or find us on Facebook – @Newman Wetlands Center.



Follow us in Facebook
@ClaytonCountyWater



Conserve Water AND Save Money by Finding & Fixing These Common Household Leaks

Household leaks contribute to the loss of more than 1 trillion gallons of water per year. Help save water and money on your bill by finding leaks in your home.

- ✓ **Faucets** - A leaky faucet that drips at the rate of one drip per second can waste more than 3,000 gallons per year! Check faucets in the bathroom and kitchen periodically. Worn washers are most often the cause of dripping faucets.
- ✓ **Toilets** - Toilet leaks are the most common household leak! You can use food coloring or dye tablets to check your toilet. Have a leak? It might be your flapper. Replacing an old flapper is a quick, easy and inexpensive fix. Just visit your local hardware store.
- ✓ **Showerheads** - A showerhead leaking at 10 drips per minute wastes more than 500 gallons per year. Check your showerhead for leaks to avoid costly drips!
- ✓ **Sprinklers** - Broken sprinkler heads or damaged underground pipes are common sources of sprinkler system leaks. Watch your system run at least once per month to spot problems early.

For more tips on finding & fixing leaks in your home, visit our website at www.ccwa.us/tips-on-leaks.

Household Hazardous Waste Collection Day Saturday, April 23

For more information including a full list of accepted items, visit our website at www.ccwa.us/collectionday/



National Drinking Water Week: May 1– May 7

Mark your calendars and save the date! National Drinking Water week will take place May 1-7.

Follow us on Facebook

@ClaytonCountyWater for updates on how we'll be celebrating this year!

BOARD OF DIRECTORS AND LEADERSHIP

Robin Malone, Chairman
Marie Barber, Vice Chair
Rodney Givens, Secretary/Treasurer

Dr. John Chafin, Board Member
Dr. Cephus Jackson, Board Member
Emma Godbee, Board Member
Mike Thomas, Board Member

H. Bernard Franks, General Manager
Keisha Thorpe, Assistant General Manager
Teresa Worley, Assistant General Manager

Quality Water, Quality Service

1600 BATTLE CREEK ROAD, MORROW, GA 30260 // CUSTOMER SERVICE 770.960.5200 // WWW.CCWA.US

CLAYTON COUNTY
Water
AUTHORITY