

WATER WORKS

VOLUME 24-ISSUE 2 // SPRING 2021

2020 Strategic Master Plan Supports CCWA's Vision, Mission, and Core Values

The Clayton County Water Authority creates a Strategic Master Plan (SMP) every decade to set priorities for meeting the community's needs in cost effective ways. We've been doing this since 1960 (only a few years after being established) and continue to this day. Setting a plan every 10 years allows us to adjust to changes in the community, and the plan can evolve to fit changing state and federal regulations.

It's also the roadmap behind our vision, mission, and core values of finding innovative ways to provide quality water and quality service to our community while focusing on customers and community.

Many key projects from our SMP are in different phases of development and will be moving forward in the community over the next several years. Some of the projects are ongoing from past programs such as our Galvanized Water Main Replacement Program, which you may have seen around the County or in your neighborhood. It replaces aging galvanized water mains with more durable pipelines to maintain water quality to the taps in homes and businesses.

We're also keeping a close eye on our sewer system. The Sewer Condition Assessment Program & Rehabilitation and Replacement Program checks the condition of sewer lines through smoke testing, CCTV inspections (running cameras through the pipe), manhole inspections, and pole camera inspections. Pipeline repairs and replacements are made based on the results.

Board of Directors Elects 2021 Officers

The Clayton County Water Authority's (CCWA) Board of Directors elected its 2021 slate of officers during its January Board Meeting reelecting Board Member Robin Malone as the chair.

Along with Malone, Marie Barber was elected Vice Chair and Rodney Givens was elected Secretary/Treasurer.

Malone has served on the board since 2016. He is the Director of Development for Southern Crescent Habitat for Humanity and brings with him years of experience in the commercial banking industry.

Barber has served on the board since 1999 and has served as Vice Chair since January 2018. She is retired from Clayton County Public Schools. Givens has served on the board since 2010 and has served as Secretary/Treasurer since January 2018 and is a Civil and Architectural Engineer.



Malone



Barber



Givens

Enjoy the Outdoors at CCWA Public Recreation Areas

Enjoy a nice day of fishing, canoeing or a picnic and relaxation at one of CCWA's public recreation areas. Reservoirs are open from March through October. Clayton County residents pay \$5 per vehicle, or \$30 for a season pass.

Shamrock/Blalock Reservoirs

2610 Shamrock Road, Jonesboro

J.W. Smith Reservoir

143 Northbridge Road, Hampton

For more information and hours of operation visit www.ccwa.us/fishing-information.



CONVENIENT PAYMENT OPTIONS



Invoice Cloud

Pay online (ccwa.us), or by phone (770.960.5200), using our payment processing partner Invoice Cloud. A \$2.15 convenience fee is charged for each transaction.



Go Paperless

Cut the clutter and go paperless. Visit www.ccwa.us to sign up for Paperless Billing.



Walmart

Pay your CCWA bill, along with other utility bills, at any Walmart location for a convenience fee. Payments may be made using cash or a pin-based debit card.

To make a payment:

- Just take your current water bill to any Walmart location.
- Make a payment in cash or with a pin-based debit card.
- Once the transaction is processed, the customer receives a receipt as proof of payment.

Quality Water, Quality Service

Highlights

Newman Wetlands Center: Clayton County's Hidden Sanctuary

The Center is located at 2755 Freeman Road in Hampton.

Trail Hours:

Monday – Sunday 9:00 AM to 5:00 PM

The Newman Wetlands Center attracts visitors from around the world, but many Clayton County residents have never visited. Our Boardwalk Trail is a 1/2 mile long and provides an easy walk on a surface alternating between crushed stone and wooden boardwalk. It is flat with several benches, covered areas, and great views.

Keep your ears and eyes open for wildlife while exploring the Boardwalk Trail. You may see a muskrat swimming, turtles sunning on a log, a heron stalking a fish or some of the 130 bird species. The trail is wheelchair and stroller accessible. Learn more by visiting www.ccwa.us or find us on Facebook – @Newman Wetlands Center.



Facing A Financial Hardship?

CCWA offers a Hardship Assistance Program for customers who find themselves facing financial hardships. We know assistance may be needed even more due to COVID-19. This program has been temporarily changed to provide qualified customers with up to \$400 in assistance during a 12-month period. (The maximum provided assistance will return to the original \$200 amount after July). The assistance is applied as a credit to your account.

The program is administered by Clayton County Community Services Authority, Inc. (CCCSA) and Salvation Army. For more information or to apply for assistance with your water bill, contact CCCSA at 404.363.0575 or Salvation Army at 770.603.7173.

This program is funded from fees received from cell tower leases and our partnership with Gas South.



Follow us in Facebook
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Conserve Water AND Save Money by Finding & Fixing These Common Household Leaks

Household leaks contribute to the loss of more than 1 trillion gallons of water per year. Help save water and money on your bill by finding leaks in your home.

- ✓ **Faucets** - A leaky faucet that drips at the rate of one drip per second can waste more than 3,000 gallons per year! Check faucets in the bathroom and kitchen periodically. Worn washers are most often the cause of dripping faucets.
- ✓ **Toilets** - Toilet leaks are the most common household leak! You can use food coloring or dye tablets to check your toilet. Have a leak? It might be your flapper. Replacing an old flapper is a quick, easy and inexpensive fix. Just visit your local hardware store.
- ✓ **Showerheads** - A showerhead leaking at 10 drips per minute wastes more than 500 gallons per year. Check your showerhead for leaks to avoid costly drips!
- ✓ **Sprinklers** - Broken sprinkler heads or damaged underground pipes are common sources of sprinkler system leaks. Watch your system run at least once per month to spot problems early.

For more tips on finding & fixing leaks in your home, visit our website at www.ccwa.us/tips-on-leaks.



National Drinking Water Week: May 2 – May 8

Mark your calendars and save the date! National Drinking Water week will take place May 2 – 8. Follow us on Facebook

@ClaytonCountyWater for updates on how we'll be celebrating this year!

Got An Old, Water-Wasting Toilet? Replace It and Get an Account Credit

The Clayton County Water Authority's Residential Toilet Rebate Program encourages customers who own or rent a house built before 1994 to save money and water by replacing older, inefficient toilets. Eligible customers receive a \$50 rebate for installing an approved WaterSense certified 1.28 gallons per flush toilet or a \$100 rebate for installing an eligible WaterSense certified 1.1 gallons per flush toilet.

Customers may receive up to two (2) toilet rebates per household. All rebates will be applied as a credit to your Clayton County Water Authority account. To learn more, visit www.ccwa.us.



BOARD OF DIRECTORS AND LEADERSHIP

Robin Malone, Chairman
Marie Barber, Vice Chair
Rodney Givens, Secretary/Treasurer

John Westervelt, Board Member
John Chafin, Board Member
Dr. Cephus Jackson, Board Member
Vivian Baldwin, Board Member

H. Bernard Franks, General Manager
Keisha Thorpe, Assistant General Manager
Teresa Worley, Assistant General Manager

Quality Water, Quality Service

1600 BATTLE CREEK ROAD, MORROW, GA 30260 // CUSTOMER SERVICE 770.960.5200 // WWW.CCWA.US

CLAYTON COUNTY
Water
AUTHORITY