

WATER WORKS

VOLUME 23-ISSUE 2 // SPRING 2020

Facts on Coronavirus/COVID-19 & Your Drinking Water

The Coronavirus/COVID-19 is not transmitted through clean drinking water. However, we know some customers may have questions about the safety of their tap water as it relates to the virus. Here is some information to help answer those questions.

- The Coronavirus (COVID-19) is not a water borne disease. You cannot get sick from drinking tap water.
- CCWA's treatment processes disinfect and remove contaminants before the water enters the distribution system.
- CCWA staff conduct more than 1,560 drinking water tests each day to ensure customers have safe, high-quality drinking water.
- CCWA's water meets or exceeds all state and federal drinking water standards.
- CCWA's high quality tap water helps you stay healthy and hydrated!

For more information on Coronavirus/COVID-19, visit www.cdc.gov.

Board of Directors Elects 2020 Officers *Robin Malone Now Serving as Chair*

The Clayton County Water Authority's (CCWA) Board of Directors elected its 2020 slate of officers during its January Board Meeting selecting Board Member Robin Malone as the new chair.

Along with Malone, Marie Barber was elected Vice Chair and Rodney Givens was elected Secretary/Treasurer.

"It is an honor to be chosen by my fellow board members to lead our board of directors," says Malone. "I look forward to building on the legacy of previous board chairs."

Malone has served on the board since 2016. He is the Director of Development for Southern Crescent Habitat for Humanity and brings with him years of experience in the commercial banking industry.

Barber has served on the board since 1999 and has served as Vice Chair since January 2018. She is retired from Clayton County Public Schools. Givens has served on the board since 2010 and has served as Secretary/Treasurer since January 2018 and is a Civil and Architectural Engineer.



Malone



Barber



Givens

Enjoy the Outdoors at CCWA Public Recreation Areas

Enjoy a nice day of fishing, canoeing or a picnic and relaxation at one of CCWA's public recreation areas. Reservoirs are open from March through October. Clayton County residents pay \$5 per vehicle, or \$30 for a season pass.

Shamrock/Blalock Reservoirs

2610 Shamrock Road, Jonesboro

J.W. Smith Reservoir

143 Northbridge Road, Hampton

For more information and hours of operation visit www.ccwa.us/fishing-information.



CONVENIENT PAYMENT OPTIONS



Speedpay

Pay online (ccwa.us), or by phone (1-877-467-5110), using our payment processing partner Speedpay, an ACI Worldwide company. A \$1.25 convenience fee is charged for each transaction.

Western Union

located in most Kroger and Walgreens locations.



Go Paperless

Cut the clutter and go paperless. Visit www.ccwa.us to sign up for Paperless Billing.



Walmart

Pay your CCWA bill, along with other utility bills, at any Walmart location for a convenience fee. Payments may be made using cash or a pin-based debit card.

To make a payment:

- Just take your current water bill to any Walmart location.
- Make a payment in cash or with a pin-based debit card.
- Once the transaction is processed, the customer receives a receipt as proof of payment.

Quality Water, Quality Service



Highlights

Repair Crews Help Plant Staff Ahead of Major Rain Event

Distribution & Conveyance (D&C) Repair Crew members Martin Green, Morris Milner, Jonathan Franks, Bill Goddard, Reginald Jester, Michael Demps, Ricky Harness and Jimmy Wilson completed a critical valve replacement at the W.B. Casey Water Resource Recovery Facility ahead of a major rain even in mid-January.



The Casey WRRF staff found themselves in a precarious spot when a valve that drains the #3 secondary clarifier would not close. This was a serious problem because the valve is needed in case plant staff must shave (or redirect) flows during heavy rain events.

Casey WRRF Manager Jim Powell knew a call to D&C was needed and the crews quickly put a plan in place to replace the valve. They wound up having to dig about 26 feet deep to get down to the valve that was broken. Along with help from other CCWA staff, they made the repair and plant staff was able to fully utilize the much-needed secondary clarifier. This is just one example of the teamwork displayed when CCWA faces adversity. #qualityservice

Keep Wipes Out of Pipes

What can you do to help?



Only flush the three Ps.
Toilets are only designed to handle three things:

pee, poop and paper

(two-ply toilet paper).

- Make sure that is all you flush to avoid messy and costly problems with clogged pipes.
- Dispose of wipes, diapers and feminine hygiene products in the trash.
- Make sure everyone in your household is aware of what should and should not be flushed.

Unidirectional Flushing Program Targets Northeast Part of County to Improve Water Quality

CCWA's Unidirectional Flushing (UDF) Program – Phase 2 began in March, cleaning the inside of waterlines to improve water quality. This phase will cover 1,000,000 linear feet of pipe located in Conley, Ellenwood, Forest Park, Morrow and Rex at an estimated cost of \$343,922.

UDF is a standard industry maintenance practice used to scour, clean, and improve the carrying capacity of our water distribution system. UDF basically isolates a segment of pipeline by closing off valves and opening hydrants to direct clean water down a single water main. The water pressure creates enough velocity to scour the pipe and remove any sediments from the bottom of the pipe. It's akin to using a power washer to clean a home or sidewalk.

Flushing typically takes place Monday – Friday between 7:30 a.m. – 5 p.m. The time it takes to flush a segment can range from 20 minutes to an hour. Customers can continue to use water while this takes place. However, they may experience brief durations of low water pressure while staff is flushing. If you have questions or concerns, contact our Call Center at 770.960.5200.

Report to the Community



CCWA's annual Report

to the Community is

here! Check out

highlights from our work

in 2019. To download a

copy, visit www.ccwa.us/newsletter-reports.

Got An Old, Water-Wasting Toilet?

Replace It and Get an Account Credit

The Clayton County Water Authority's Residential Toilet Rebate Program encourages customers who own or rent a house built before 1994 to save money and water by replacing older, inefficient toilets. Eligible customers receive a \$50 rebate for installing an approved WaterSense certified 1.28 gallons per flush toilet or a \$100 rebate for installing an eligible WaterSense certified 1.1 gallons per flush toilet.



Customers may receive up to two (2) toilet rebates per household. All rebates will be applied as a credit to your Clayton County Water Authority account. To learn more, visit www.ccwa.us.



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BOARD OF DIRECTORS AND LEADERSHIP

Robin Malone, Chairman
Marie Barber, Vice Chair
Rodney Givens, Secretary/Treasurer

John Westervelt, Board Member
John Chafin, Board Member
Dr. Cephus Jackson, Board Member
Vivian Baldwin, Board Member

H. Bernard Franks, General Manager
Keisha Thorpe, Assistant General Manager
Teresa Worley, Assistant General Manager

Quality Water, Quality Service

1600 BATTLE CREEK ROAD, MORROW, GA 30260 // CUSTOMER SERVICE 770.960.5200 // WWW.CCWA.US

CLAYTON COUNTY
Water
AUTHORITY