

# WATER WORKS

VOLUME 23-ISSUE 1 // WINTER 2020

## CCWA Earns Industry Awards



CCWA employees proudly picked up several awards during the Georgia Association of Water Professionals Fall Conference in November.

Distribution maintenance staff earned a Distribution System Platinum Award. Water distribution system programs focus on maintenance of the water lines that deliver potable water from CCWA's system to homes and businesses. CCWA maintains approximately 1,500 miles of water lines throughout the county. Utilities must earn a quantitative inspection score of 95 or higher for five consecutive years to earn a Platinum Award.

Conveyance maintenance staff brought home its 5th Collection System Platinum Award. Wastewater collection (or conveyance) system programs focus on maintenance of the sewer lines that collect sewage from homes and businesses and safely transport it through a network of pipes to the treatment plants. CCWA maintains approximately 1,300 miles of sewer lines throughout the county.

Senior Laboratory Analyst Jay Patel earned the Water Environment Federation (WEF) Analyst Excellence Award for outstanding performance, professionalism, and contributions to the water quality analysis profession.

Patel works in CCWA's Central Wastewater Laboratory housed in the W.B. Casey Water Resource Recovery Facility in Jonesboro. He oversees the Quality Assurance/Quality Control and compliance analysis for all three water reclamation facilities and Natural Treatment Systems.



## 2nd Annual Model Water Tower Competition

On October 23, over 60 students from Rex Mill Middle School and Babb Middle School formed teams to build 21 model water towers for CCWA's 2nd annual Model Water Tower Competition. The competition provides information to young students on water resource engineering, infrastructure, water treatment and conservation with the hope that some will become future water professionals. The mission statement for the competition is: "From Today's Youth Come Tomorrow's Leaders - Let's Lead Some To The Water Profession."

### Top Three Scoring Teams



We'd like to thank our sponsors - Gas South, Master Meter, Consolidated Pipe & Supply Company, Hazen and Sawyer, Ferguson Waterworks and Jacobs Engineering Group - for helping to make our event a success.

**Superlatives Award Winners:**  
Best Artistic Design: Team Water Authority  
Best Engineering Design: Team R.A.D.Z.  
Outstanding Presentation: Team ATLANTA UNITED WATER TOWER

**Top Three Scoring Teams:**  
1st Place: Team New Waves  
2nd Place: Team Creeper Awww Man  
3rd Place: Team T.A.I.L.

We hope all students enjoyed learning how water towers work, about the importance of water-related professions and at least a few were inspired to become future water professionals.

### Superlative Award Winners



## Clayton County Remains Under Level 1 Drought Response

Clayton County remains under a Georgia Environmental Protection Division (EPD) Level 1 Drought Response. Rainfall in October and November helped Clayton County step down from Extreme Drought to Severe Drought conditions. Under Level 1 Drought, customers are asked to conserve water where they can. Daily outdoor watering for purposes of planting, growing, managing, or maintaining ground cover, trees, shrubs, or other plants is allowed each day, except between 10:00 am and 4:00 pm. For more information and drought updates, visit [ccwa.us](http://ccwa.us) or like us on Facebook @ClaytonCountyWater.

### DROUGHT RESPONSE ANNOUNCED



## CONVENIENT PAYMENT OPTIONS



### Speedpay

Pay online ([ccwa.us](http://ccwa.us)), or by phone (1-877-467-5110), using our payment processing partner Speedpay, an ACI Worldwide company. A \$1.25 convenience fee is charged for each transaction.



### Go Paperless

Cut the clutter and go paperless. Visit [www.ccwa.us](http://www.ccwa.us) to sign up for Paperless Billing.



### Walmart

Pay your CCWA bill, along with other utility bills, at any Walmart location for a convenience fee. Payments may be made using cash or a pin-based debit card.

To make a payment:

- Just take your current water bill to any Walmart location.
- Make a payment in cash or with a pin-based debit card.
- Once the transaction is processed, the customer receives a receipt as proof of payment.

### Western Union

located in most Kroger and Walgreens locations.

Quality Water, Quality Service





## Highlights

### Protect Your Pipes When Temperatures Drop

Pipes that freeze most frequently are those that are exposed to severe cold, like outdoor hose bibs, swimming pool supply lines, water sprinkler lines, and water supply pipes in unheated interior areas like basements and crawl spaces, attics, garages, or kitchen cabinets. Pipes that run against exterior walls that have little or no insulation are also subject to freezing.



During Cold Weather, Take Preventative Action

- Keep garage doors closed if there are water supply lines in the garage.
- When the weather is very cold outside, let the cold water drip from the inside faucet served by exposed pipes. Running water through the pipe - even at a trickle - helps prevent pipes from freezing.
- Keep the thermostat set to the same temperature during the day and at night.
- If you will be going away during cold weather, leave the heat on in your home, set to a temperature no lower than 55° F.
- Disconnect hoses, splitters or connectors from outside spigots/hose bibs.
- Install a foam insulated spigot/hose bib cover


on all outdoor faucets. These square or dome-shaped covers may be purchased at your local home improvement store. For information on how to thaw frozen pipes, visit [ccwa.us](http://ccwa.us).

### CCWA Replaces more than 1,000 feet of Sanitary Sewer Pipe Off Mt. Zion Road in Morrow

CCWA recently completed a sanitary sewer replacement job behind Carrabbas and Taco Bell on Mt. Zion Road in Morrow after our Conveyance staff determined the existing ductile iron sewer lines were corroded and deteriorating. Construction Services staff then worked with our annual services contractor, Don Hall Construction, who began work on October 14 to install 1,020 feet of 8-inch PVC pipe and four new manholes to replace the existing pipe and manholes. As you can see in the photos, the bottom of the ductile iron pipe was totally gone. One of the key benefits of using PVC pipe is that it provides decades of corrosion free service life.


CCWA Construction Services managed the project, which took place in the middle of a busy retail/restaurant property at 1900 Mt. Zion Road. The Construction Inspector made sure businesses were notified of the work prior to the start of the project and provided weekly updates to the property manager. He also estimated the project, ordered the material, inspected our contractors' work, approved invoices and updated CCWA records upon completion. Final restoration was completed on November 25.





CENSUS DAY APRIL 1, 2020

# CLAYTON CENSUS 2020



College Park • Forest Park • Jonesboro • Lake City • Lovejoy • Morrow • Riverdale

## #ClaytonCounts


Count every person once, only once, and in the right place.

### Why Does the Census Matter?

- **Everyone Counts**  
Information is kept confidential (Title 13 U.S. Code).
- **Fair State Representation**
- **Funding for Community Programs & Services**

2020 Census information is available in the following languages:  
**English:** 2020 Census  
**Español:** El Censo 2020  
**Tiếng Việt:** Thống Kê Dân Số 2020

For more information about the Clayton Census 2020, please visit:  
[www.claytoncountygga.gov/residents/census](http://www.claytoncountygga.gov/residents/census)





Reliably safe & clean water is **our business**.  
Customer care is **our priority**.



For this reason, we've launched **Care. Connect. Conserve. (CCC)** CCC connects our customers with services that are available in times of need.

For more information, please contact us at:  
[affordability@ccwa.us](mailto:affordability@ccwa.us) or (770) 960-5200

[www.ccwa.us](http://www.ccwa.us)




### Learn more about CCWA's water professionals with our Behind the Tap Series on our Facebook page - @ClaytonCountyWater.

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CLAYTON COUNTY  
**Water**  
 AUTHORITY