

CLAYTON COUNTY WATER AUTHORITY

SENIOR CITIZEN DISCOUNT PROGRAM

FREQUENTLY ASKED QUESTIONS:

How do I apply for the Senior Citizen Discount Program?

- All customers can receive the application for the program in office at Clayton County Community Service Authority, Inc. located at **1000 Main St. Forest Park, GA 30297.**
- Applications are also available online or at the CCWA offices.

Do I have to make an appointment with Clayton County Community Services to apply?

- No. Customers can simply walk in to the office Monday – Friday from 8:30 to 3:30.

Who is eligible to apply?

- Senior citizens 65 years of age or older with a combined total household income of \$25,000 or less.
- All parties living in the household must be 65 years of age or older with the exception of minor children.

What documentation will I need to apply?

- Current Clayton County Water Authority Bill
- Proof of Residency (one of the following):
 - Lease
 - Deed
 - Mortgage Statement
 - Statement or Letter from Landlord
- Proof of Age (one of the following):
 - Driver's License
 - Birth Certificate
 - State Issued ID
 - Social Security Benefit Statement
- Proof of Income (one of the following):
 - Income Tax or W-2
 - Bank Statement
 - Benefit letter from Social Security
 - Pension award statement

How much is the discount?

- Customers can receive up to a \$5.00 discount (\$2.50 off water and \$2.50 off for sewer). If you are a water only customer, you will receive a \$2.50 discount.

If approved, how long does it take for the discount to appear on my bill?

- Discounts will be applied to your bill within one billing cycle.

Will I have to requalify?

- Yes. All customers will have to requalify every 2 years to account for any changes in household or income.